

Lesson plans are written by teachers to help them structure the learning for themselves and for the students. Research indicates that all students benefit from, and appreciate well-structured lessons. Lesson plans are not written for teachers to read to the class. They are used to organize the lesson to help with the flow of the class and as a reminder on what are the important things to cover during the class.

Basic Information about the Lesson

*Lesson Subject:	Proper Answers to Questions		
Lesson Topic	The Yes and No Problem		
*Short Description:	To many times the Vietnamese answer a question with just a Yes or a No.		
*Objective(s) of Lesson: File Attachments (if any):	The students will be able to; <ul style="list-style-type: none"> • identify what a yes / no question is. • answer questions in a 'short answer' format. • create a 5 Star answer from a short answer. 		
Student Population:	All staff level 2 to 4.		
Materials and Resources:	White Board and markers, halve sheets of paper,		
*Time Required:	# of class periods:	1	# of minutes per period: 60 minutes
Key Vocabulary:	salesperson type response	industry brought drive	
Lesson Introduction:	Tell them about visiting a Supermarket. (See Procedures)		
Assessment Plan:	At the end of the training - give the students a written exam.		

Specify how the lesson will be implemented - Step by Step	
*Teacher Procedure:	Supporting Information or Activity:
<p>Tell the students about the problem of "Just answering Yes or No" to a question coming from a guest.</p> <p>Tell them the story about the Supermarket.</p>	<p>I ask "Can you tell me how much this will cost me?" The salesperson answer "NO" no you will not tell me no you don't know how much no you don't want to talk to me! no you can't sell me this</p>
<p>Tell the students about the "Or" type question.</p> <p><i>A lot of Vietnamese answer the "or" question with just a yes. Usually they are just answering the last part of the question; go to the coffee shop = yes, want coffee = yes and for two dollars = no.</i></p> <p>Make sure the students understand the problem. That many of us foreigners need more than a yes or a no response.</p>	<ul style="list-style-type: none"> ▪ Do you want to go to the beach or the coffee shop? <ul style="list-style-type: none"> • YES ▪ Can I get you some Tea or Coffee? <ul style="list-style-type: none"> • YES ▪ Will that be one dollar or two dollars? <ul style="list-style-type: none"> • No
<p>Inform the students about the 3 methods used to answer a Yes / No question.</p> <p>Use this example of a guest question:</p> <p style="text-align: center;">Is the restaurant open?</p>	<ol style="list-style-type: none"> 1. Just say "Yes" or "No" <ul style="list-style-type: none"> • Wrong kind of response, not acceptable for the hotel industry. 2. Short answer response: Yes, it is. No, it is not. <ul style="list-style-type: none"> • This response is OK for three star resorts, or maybe a four star. But should not be used in a five star resort or hotel. 3. The five star answer: No it is not, but it will be open at 6 o'clock. <ul style="list-style-type: none"> • This type the answer is the answer we all want to be using.
<p>Go over a few more examples.</p>	<ol style="list-style-type: none"> 1. Are you busy? <ul style="list-style-type: none"> • <u>No</u>, I am <u>not</u> - Yes, I am (4 Star) • <u>No</u>, I am <u>not</u>. What can I help you with Sir? • Yes, I am. But, I will be with you in just a second. <p>Never just – No. or just – Yes.</p> 2. Do you live in Mui Ne? <ul style="list-style-type: none"> • No, I do not. (4 Star) • No, I do not. I live in Phan Thiet.

<p>Go over with the students the proper method to answer an "or" question.</p> <p>Use these following questions:</p> <ol style="list-style-type: none"> 1. Do you want some candy or ice cream? 2. Should we meet at seven or eight? 3. Did you bring him one or two chairs? 	<ol style="list-style-type: none"> 1. Yes, I would like some ice cream. 2. Let us meet at seven. 3. I brought him two chairs.
<p>Make up some random "or" type questions and ask a few students to give the proper answers.</p>	<ul style="list-style-type: none"> • Would you like some chicken or beef? • Did you see him at church or school? • Did you go dancing or singing? • Is the meeting on Thursday or Friday? • Is there one or two plates left? • Do you want Seven Up or Coke? • Do you like Lanh or Linh?
<p>Teach the students how to create 5 Star answers by reusing the verb and its object.</p>	<ul style="list-style-type: none"> ▪ Do you <u>drive a car</u>? <ul style="list-style-type: none"> • No, I do not know how to <u>drive a car</u>. ▪ Is your <u>father working</u>? <ul style="list-style-type: none"> • Yes, my <u>father is working</u> at the Supermarket. • No, my father is not working now.
<p>Now randomly selects students to give a five star answer to the following questions:</p> <p>Some of these questions are not a yes and no type question, but it will provide them the practice in creating five star answers.</p>	<ul style="list-style-type: none"> ▪ Do you like to play soccer/football? ▪ Is there a doctor here? ▪ Do you like music? ▪ Is Phan Thiet a big city? ▪ Is the Spa open? ▪ Did Housekeeping clean my room? ▪ Is it going to rain today? ▪ When do you like to eat ice cream? ▪ What do you usually eat for breakfast? ▪ How often do you go to the movies? ▪ Who do you dislike? ▪ What do you usually do at night? ▪ What is your favorite meal? ▪ How long have you been studying English? ▪ Do you like your teacher? ▪ Who is your best friend?
<ol style="list-style-type: none"> 1. Create teams of three students each. 2. Write on the board one sentence at a time. 3. Have the team's write on a paper their best five star answer. 4. Read each team's answer and select a winner. 5. Give points to the winning team. 	<ol style="list-style-type: none"> 1. Is the supermarket near here? 2. Is Mr. Thierry French? 3. Can you speak English? 4. Can we go swimming in that pool? 5. Can I have a dry towel? 6. Can you help me carry these to my room? 7. Is there a newspaper I could read? 8. Is there a bathroom close by? 9. Can we go swimming in the ocean?
<p><u>Evaluation and Assessment</u></p> <p>Pass out the five star answer test, collect them, and grade them.</p>	<p><u>5 Star Answer Test.doc</u></p>